



TravelDesign
by CDC



COVID-19 OPERATIONAL GUIDELINES

VERSION 12
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You are in Safe Hands

TOURISTS TRAVEL PROCESS



ALL TRAVELERS

1. Plan your holiday with Connaissance & Apply for Visa online
2. Test negative on a PCR test done 72 hours before boarding your flight.

VACCINATED TRAVELERS

Arrive & Travel Freely

NON-VACCINATED TRAVELERS

STAYING LESS THAN 14 DAYS

PCR ON DAY 1
IF NEGATIVE

TRAVEL TO SITES IN A BIO-SECURE BUBBLE

PCR ON DAY
BEFORE DEPARTURE

STAYING MINIMUM 14 DAYS OR MORE

PCR ON DAY 1
IF NEGATIVE

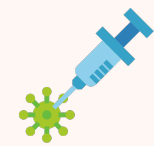
TRAVEL TO SITES IN A BIO-SECURE BUBBLE

PCR ON DAY 12
IF NEGATIVE

CAN FREELY TRAVEL FROM DAY 14

VACCINATED TRAVELERS

The Process for Vaccinated Travelers



VACCINATION REQUIREMENTS – FULLY VACCINATED

1. Travelers need to have completed 14 days after their Second/Final Vaccination.
2. Travelers should carry original Vaccination Certificate/Card (Together with a certified English Translation if the Certificate/Card is not in English or relevant Data is not in English).
3. Any vaccination accepted by the country of origin is acceptable under the vaccinated route.



VACCINATION REQUIREMENTS – 1 DOSE AND RECOVERED FROM COVID

1. Travelers with a history of COVID-19 within past six months traveling to Sri Lanka with 1 vaccine injection will be considered “fully vaccinated” given the vaccination certificate indicates that the vaccination cycle is completed after the administration of a dose. They must also present a certificate in English from a doctor that guests had COVID between 23 days to 6 months before departure. If they had COVID more than 180 days before departure, they will be considered unvaccinated and will need a second dose.



NON-VACCINATED CHILDREN AND ACCOMPANYING TRAVELERS

CHILDREN (UP TO 12 YEARS) – Will be able able to accompany parents/guardians and will **NOT** need to have a PCR test on Arrival.

CHILDREN (12 TO 18 YEARS) – Will be able able to accompany parents/guardians and will **need** to have a PCR test on Arrival



VISA

A visa needs to be obtained online (<http://www.eta.gov.lk>) before traveling to Sri Lanka at a cost of \$35 USD. Visa on arrival will not be allowed.



PCR TESTING

PRE-BOARDING PCR - A Negative PCR report issued by an accredited laboratory within **72 hours** prior to the departure or as per requirement of the airline.

Unvaccinated Children (12-18 years old) will need a PCR test on arrival and will need to wait in certified hotel until results. Results should take 3 to 5 hours with the new rapid testing lab

Non-VACCINATED TRAVELERS

All travelers that do not fall in the Vaccinated Category will need to travel under the following conditions



VISA

A visa needs to be obtained online (<http://www.eta.gov.lk>) before traveling to Sri Lanka at a cost of \$35 USD. Visa on arrival will not be allowed.



PCR TESTING

PRE-BOARDING PCR - A Negative PCR report issued by an accredited laboratory within **72 hours** prior to the departure or as per requirement of the airline.

1ST PCR TEST (ARRIVAL)- Will be taken on arrival at the hotel, before checking in.

2ND PCR TEST (DAY 12) - Perform PCR or antigen test on day 12 and can then travel freely from day 14.

CHILDREN BELLOW 12 ARE EXEMPT FROM PCR. CHILDREN BETWEEN 12 AND 18 WILL NEED TO TAKE THE SAME TESTS AS ABOVE.



MOVEMENT

Travelers will **only need to stay in the Bio-Secure Bubble (Level 1 Hotels) for 14 days**. After the 14 days, guests are free to travel without any restrictions. After receiving a negative result from the arrival PCR, they are free to travel to approved sites.



VACCINATED TRAVELERS — WHO HAVE NOT COMPLETED 14 DAYS AFTER THE VACCINATION

The Process for Travelers who have not completed two weeks after the vaccination



VISA

A visa needs to be obtained online (<http://www.eta.gov.lk>) before traveling to Sri Lanka at a cost of \$35 USD. Visa on arrival will not be allowed.



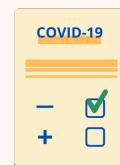
ARRIVING 7 OR MORE DAYS AFTER COMPLETION OF VACCINATION

PRE-BOARDING PCR - A Negative PCR report issued by an accredited laboratory within **72 hours** prior to the departure or as per requirement of the airline.

1ST PCR TEST (ARRIVAL)- Will be taken on arrival at the hotel, before checking in.

2ND PCR (DAY 7)— Will be taken on day 7. They can then leave the Bio-Bubble and travel without any restriction after negative second test.

Only Infants below 2 will be exempt from PCR Testing.



ARRIVING LESS THAN 7 DAYS AFTER THE END OF THE VACCINATION

PRE-BOARDING PCR - A Negative PCR report issued by an accredited laboratory within **72 hours** prior to the departure or as per requirement of the airline.

1ST PCR TEST (ARRIVAL)- Will be taken on arrival at the hotel, before checking in.

2ND PCR— Will be taken on the day they complete 14 days after vaccination. They can leave the Bio-Bubble and travel without any restriction after a negative second test.

Only Infants below 2 will be exempt from PCR Testing.



TRAVEL REQUIREMENTS-INSURANCE

General Travel Requirements for Travel to Sri Lanka



COVID-19 INSURANCE COVER

*Vaccinated Travelers – **NOT REQUIRED***

*Non - Vaccinated Travelers – **REQUIRED***

Insurance is NO LONGER required for Vaccinated travelers. However, travelers should ensure that they have a comprehensive travel insurance that will cover health and other expenses related to COVID-19 should there be a need as Government of Sri Lanka will not bear any costs. If clients require it we will be happy to add it to the package.

At the price of USD 12 per person, the insurance will provide a maximum cover of USD 50,000 for 1 Month (Please check the link for more details). This will cover costs of private hospitalization, ambulance and other expenses in the case a client is positive. The payment for the Insurance will need to be made to DMC or hotel (In this case to Connaissance).

If clients are staying for longer than 1 month, they will need to get an extension of the insurance. Please contact us for more details.

For all the details of the Insurance - [https://sltda.gov.lk/storage/common_media/COVID-19%20Insured%20\(1\)2114407123.pdf](https://sltda.gov.lk/storage/common_media/COVID-19%20Insured%20(1)2114407123.pdf)



THE BIO-SECURE BUBBLE FOR NON-VACCINATED TRAVELERS



Summary of the NON-RESTRICTIVE Bio-Secure Bubble

PLEASE NOTE WITH THE EASE OF RESTRICTION, THE NUMBER OF LEVEL 1 HOTELS HAVE DRASTICALLY DROPPED AND WE NO LONGER RECOMMEND TO TRAVEL FOR LIESURE AND DISCOVERY IF NON-VACCINATED.



To Whom Does This Apply?

NON-VACCINATED TRAVELER- Will need to stay 14 days in the Bio-Secure Bubble.



LEVEL 1 HOTELS

- Travelers Adhering to the bubble, can only stay in Level 1 hotels. Hotels can be found at www.Srilanka.travel/helloagain.
- **The stay is NON-RESTRICTIVE, and they can use all hotel facilities, such as Beach, Spa, Pool, etc...**
- **Guests can change between Level 1 hotels as they wish.**
- Hotels need to be certified "Safe & Secure" through an audit by Sri Lanka Tourism Development Authority conducted by KPMG or E&Y. Hotels then opt in to level 1.
- Once a guest stays overnight in a non level 1 hotel after required stay period, they **can not reenter a level 1 hotel**.



APPROVED VISITS, SITES AND MOVEMENT

- Guests adhering to the Bubble, will only be able to visit approved sites. **This includes almost all cultural sites & national parks**; An updated List can be found at - www.Srilanka.travel/helloagain
- All visits will need to be preplanned. Guests will not be able to change the itinerary without prior notice.
- Outside Restaurants and niche visits such as Boat Rides can be organized on a case-by-case basis.



PROCEDURE IF COVID -19 POSITIVE

What happens in the off-chance that a guest is Covid-19 Positive,



NON-SYMPTOMATIC COVID POSITIVE GUESTS

- The guests will be isolated within the current hotel. They will not have contact with outsiders.
- If Isolation not possible in the hotel, they will be moved to an isolation hotel.
- If recommended by the designated medical officer, guests will be moved to a private hospital approved by the Ministry of Health.



SYMPTOMATIC COVID POSITIVE GUESTS

- Guests will be moved to a private hospital approved by the Ministry of Health.



MANDATORY COVID-19 INSURANCE COVER

The insurance will provide a maximum cover of USD 50,000. This will cover costs of private hospitalisation, ambulance and other expenses in the case a client is positive.

CONTACT INFORMATION

For any further information, do not hesitate to get in touch with us.

ANUSHKA PERERA
DIRECTOR OPERATIONS

+ 94 77 375 4114  
anushka@connaissance.lk 

MAXIME WICKRAMASINGHE
ATTACHÉ TO THE BOARD OF DIRECTORS

+ 94 77 192 9971  
maxime@connaissance.lk 

General
cdctrv@connaissance.lk
www.connaissance.lk

AYUBOWAN!

LIVE A LONG LIFE!



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by CDC